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### **Times Facts**

Ben began his career at the *Times* in 1975 as a part-timer in the mailroom, now known as the Packaging department. Ben quickly moved up through the leadership ranks in the Packaging department. In 1985, Ben was promoted to insert manager. Five years later, he was named Packaging and Distribution Manager, with additional responsibility for Press Distribution. In 2002, the Transportation Department shifted to Operations and Ben's oversight. In May of 2005 he was promoted to Operations Director, responsible for all operations and facilities management.

### **Talking Points**

- Packaging and Distribution Operations • Production Performance Modeling
- Facilities Management

Ben is a participant in industry conferences and a frequent panel presenter.

### **Education**

Ben is a graduate of Eckerd College with a bachelor's degree in Management.

### **Background**

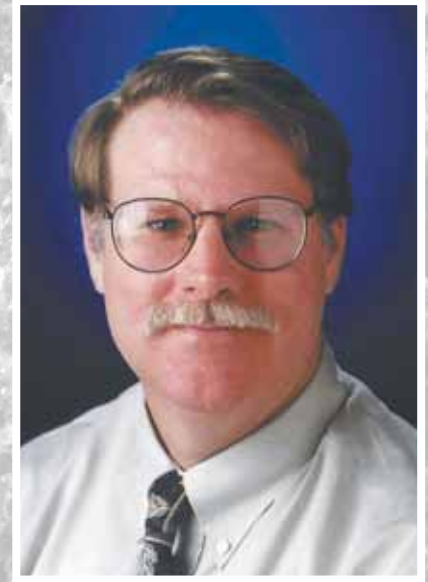
Ben helped bring a formalized team approach to the managing of the Packaging Department in the mid-1980's that allowed for increased staff, and a doubling of productivity within several years. Ben has served as coach and facilitator for several of the company's diversity programs; including attending the pilot training program for the Newspaper Association of America's Diversity Facilitator certification. Ben has led several major projects that include Y2K software replacement, a companywide end-to-end study that tightened deadlines and improved on-time performance, and most recently a dock expansion that automated part of the distribution process.

### **Contact**

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Operations Director